

## Co-operantics

Co-operative skills for everyone

### Different decision-making methods

The table shows 'locations' where decisions can be taken (individual, sub-group) and methods of decision making (command, democratic vote, consensus and consent decision-making (Sociocracy))

Decision making method	description	advantages	disadvantages
<b>Command or centralised</b>	<ul style="list-style-type: none"> <li>individuals are directly responsible for every decision within a specified area</li> <li>authority may lie in their job description or in policy documents</li> </ul>	enables quick, co-ordinated action, particularly when a deadline is imminent	<ul style="list-style-type: none"> <li>deprives others of the responsibility, learning and personal rewards of making decisions themselves</li> <li>can result in inefficiency or bottlenecks if review needed before others will take action</li> </ul>
<b>Delegation or distributed</b>	<ul style="list-style-type: none"> <li>decision-making is delegated to subgroups</li> <li>needs clear terms of reference, autonomy and lines of accountability</li> </ul>	<ul style="list-style-type: none"> <li>improves efficiency by reducing the number of people required for each decision</li> <li>delegated decisions best taken by those the decision is most likely to affect (subsidiarity)</li> </ul>	<ul style="list-style-type: none"> <li>enhances responsibility for consequences by those who take decisions</li> <li>will not of itself ensure effective decision making without clear authority and lines of accountability</li> </ul>
<b>Democratic or majority vote</b>	One member one vote (OMOV) Proposals receiving more than 50% of the total votes are carried	<ul style="list-style-type: none"> <li>can involve large numbers of people in decision-making</li> <li>can initiate debate between people with comparable power and strong views</li> <li>decision guaranteed, as long as there's a tie-breaker process</li> </ul>	<ul style="list-style-type: none"> <li>not ideal when the co-op needs everyone to implement a decision enthusiastically</li> <li>nearly half the participants can end up on the losing side, and be expected to implement the decision</li> <li>voters may be swayed by apathy, inaccurate information, or the influence of charismatic individuals</li> </ul>
<b><u>Consensus</u></b>	<ul style="list-style-type: none"> <li>an agreement acceptable to everyone</li> <li>decisions taken reflect the ideas and thought of all team members</li> </ul>	<ul style="list-style-type: none"> <li>ensures decisions are explored thoroughly and strong disagreements resolved</li> <li>maximizes commitment and</li> </ul>	<ul style="list-style-type: none"> <li>compared to delegation or command, consensus can take longer</li> <li>may not result in support for any specific course of action, which could</li> </ul>

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	<ul style="list-style-type: none"> <li>it is not unanimity (the outcome may not be everyone's first choice) nor a majority vote</li> <li>It requires: <ul style="list-style-type: none"> <li><i>time</i></li> <li><i>communication skills including listening, probing, conflict management</i></li> <li><i>viewing disagreements and conflicts as part of the process</i></li> <li><i>keeping an open mind and thinking creatively</i></li> </ul> </li> </ul>	<p>'buy-in' during decision making and implementation</p> <ul style="list-style-type: none"> <li>fosters a sense of goodwill that increases patience, flexibility, and willingness to participate in damage control</li> <li>encourages discussion of potential obstacles, facilitating development of alternatives</li> <li>can be very efficient from a cost per decision standpoint</li> </ul>	<p>be frustrating for someone who wants to see immediate action</p> <ul style="list-style-type: none"> <li>can lead to '<a href="#">groupthink</a>' (a mode of thought whereby individuals intentionally conform to what they perceive to be the consensus of the group)</li> </ul>
<p>Consent decision making (<a href="#">Sociocracy</a>)</p>	<p>a decision is made when there is no objection from group members with authority to make the decision.</p> <p>The method:</p> <ol style="list-style-type: none"> <li>Design and present a proposal for decision</li> <li>Clarification round (questions about the proposal)</li> <li>Quick reactions round (first reactions)</li> <li>Consent round (do you have any objections to the proposal?)</li> </ol> <p>Final steps are either to announce the decision or to amend the proposal.</p>	<ul style="list-style-type: none"> <li>gives a group a way to move forward without unanimity, but respecting dissent</li> <li>can help to avoid group think since the group becomes accustomed to members raising objections in order to improve the proposal</li> <li>ensures everyone's ideas are taken on board</li> <li>ensures proposals are examined in depth before moving to a decision</li> <li>acknowledges that things change</li> </ul>	<ul style="list-style-type: none"> <li>members may not be familiar with this approach</li> <li>takes time to learn</li> <li>needs practice and all team members may not recognise the potential benefits so may not be willing to put the time in</li> </ul>